

# **BARNSELY METROPOLITAN BOROUGH COUNCIL**

**North Area Council Meeting:**

**14<sup>th</sup> May 2018**

**Agenda item: 6**

**Report of  
North Area Council Manager**

## **North Area Council – 2017/18 Quarter 4 (January – March 2018)**

### **Performance Management Cover Report for Commissioned Projects and Stronger Communities Projects**

#### **Recommendations**

It is recommended that:

- 1. Members note the contents of the Performance Management Report attached at Appendix 1.**

#### **Background**

A comprehensive North Area Council Performance Report for the period January to March 2018 (2017/18 Quarter 4) has been produced and is attached, Appendix 1.

#### **Performance Management Report (attached at Appendix 1)**

**Part A** of the North Council Performance report provides North Council members with an aggregate picture of how all the North Council contracted services contribute to the achievement of each of the North Area Council's agreed outcomes and social value objectives.

The information provided in Part A reflects information gathered from each contract for the period January to March 2018.

#### **Contracted Service Providers:**

- CAB & DIAL – Community Outreach Project
- Twiggs Grounds Maintenance – Creating a cleaner, greener environment in partnership with local people
- Kingdom Security Services Ltd – Environmental Enforcement.

**Part B** provides North Council members with a summary performance management report for each of the contracted services for 2017/18 Quarter 4 (January – March 2017). The report provides RAG ratings plus updated information from all North Area Council Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings.

**Part C** provides a summary of performance information from the Strong Communities Grants Projects.

In addition to the information provided in the summary reports, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

Please note there are two start dates for the grant projects this year: April 2017 and October 2017. The projects are grouped in the report based upon their start date.

### **Performance Report –Issues**

Two of the North Area Council contracts continue to perform well. One is over capacity.

In the last quarter the Area Council has expressed dissatisfaction with one of the North Area Council contracts. Issues identified have been challenged by the Area Manager.

Please note that this is the final performance report for the Environmental Enforcement Contract with Kingdom Security Services.

### **Appendices**

**Appendix 1:** North Council Performance Management Report- Quarter 4 2017/18 (January to March 2018).

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**Date:**  
**25<sup>th</sup> April 2018**